

The TITAN Family portal is a secure, online system that allows parents to:

- Make an online payment to their children's cafeteria meal accounts
- Remotely monitor their children's accounts
- Set up automatic recurring payments
- Set up low balance e-mail message alerts
- And submit an online application for free and/or reduced meals

### How do I get started? Getting started is as easy as 1, 2, 3.



#### 1. Register

Register at [family.titank12.com](http://family.titank12.com) by clicking on **Sign up today!**



#### 2. Confirm Email

Confirm your email address by clicking on the email verification link sent to your email address.



#### 3. Sign In

Now you can sign in at [family.titank12.com](http://family.titank12.com) using your email and password.

### I just registered and when I try to log in it says 'Invalid email or password'?

Your account will not be active until you have verified your password. Check your email for the verification link.

### What if I forget my Username or Password?

On the login page, click **Forgot your password?** Enter your email address and click on **Reset Password**. A temporary password will be emailed to you. Upon logging in with the temporary password, you will be prompted to set your new password.

### When I log in I do not see my child's account?

You will need to add your children to your TITAN account. Click on **+** then **Link Student** and complete information to link your child. You will need to complete this process for each child you wish to add.

### What if I have several children in different schools?

You can add as many children as you need, as long as they attend a school district utilizing TITAN School Solutions for their cafeteria account. Payments for each child are made separately.